

# UniKey Assist

Trouble Shooting at the Client Side

SecuTech Solution Inc.

May 2006



## Background

SecuTech Solution Inc. is a market oriented software copy-protection dongle vendor, dedicated in providing today's software development industry with the most technologically advanced and simple-to-use products to protect intellectual property.

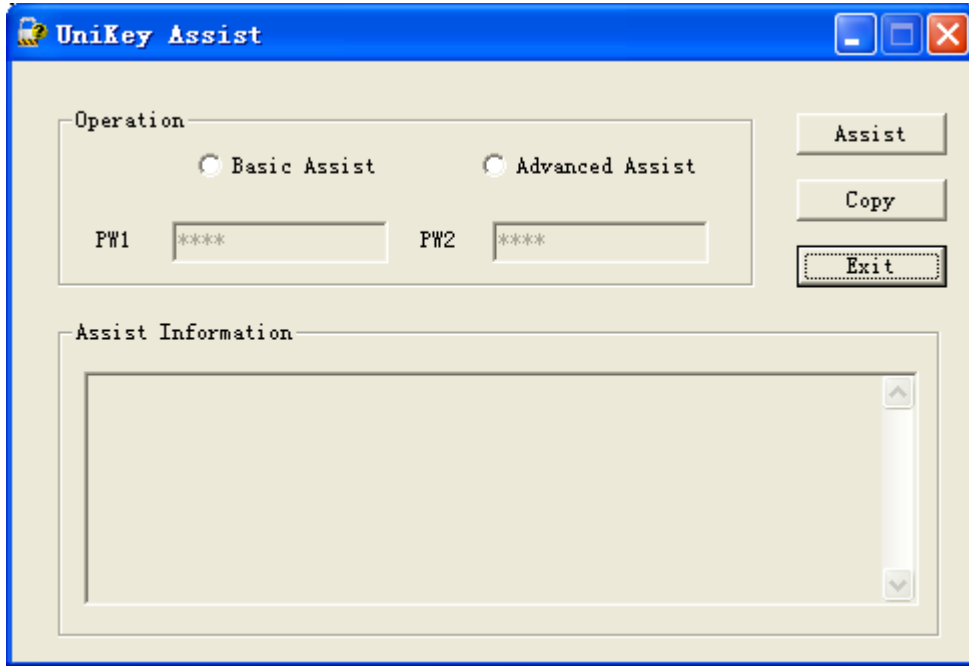
Based on our professional analysis, 90% of problems faced by end-users is "dongle not found" type problems. In a response to decrease the burden of software vendors dealing with this type of unwanted problem SecuTech have developed a "driverless" dongle. Our Unikey dongle requires no driver interface to be installed - it is completely "plug and play without a driver". Never again will the software vendor have to respond to the common problem of "dongle not found" – resulting in less tech support time for the dongle and hence cost savings.

In order to help software vendor's trouble shoot at the client side, we also provide "Unikey Assist" - a diagnostic tool that works on the client side to assist with any dongle related problems.

## UniKey Assist

UniKey Assist is a small tool that works at the client side. The operation is extremely easy and can be done by clicking only one button. UniKey Assist will generate a report automatically and the end-user can send this report to the software vendor to check all relevant details.

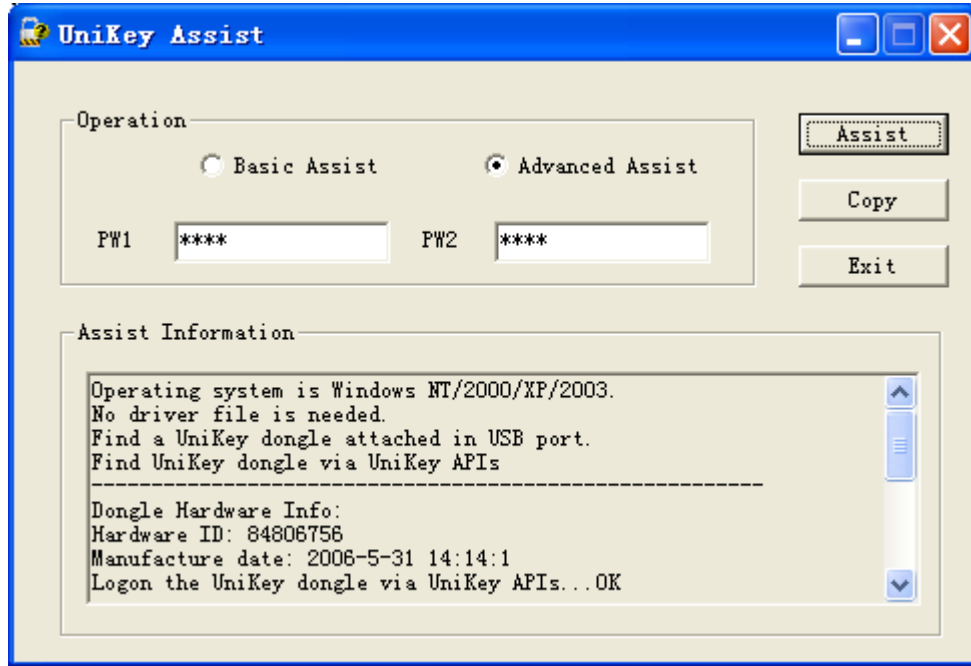
As shown, UniKey Assist is very simple.



“Basic Assist” is for checking the attachment of the UniKey dongle. This is mainly used if the user cannot find a dongle inserted in the USB port.

“Advanced Assist” is for a more detailed diagnosis. It also tests the functions of the UniKey dongle. In order to operate the UniKey, password1 and password2 (1-level password) are required.

You need only press “Assist” then UniKey Assist generates a report automatically. Press “Copy” to copy the report to the clipboard.



With the help of such a “one clicking solution” operation, you obtain a report on the problem at hand without any technical knowledge required by the end-user.

## About SecuTech Solution Inc.

SecuTech Solution Inc, based in Canada, specializing in software license management business systems, is a target market oriented organization with strong technical support and is internationally focused in providing cutting-edge technological solutions in the fields of the protection of intellectual property.

### SecuTech Solution Inc.

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